

Powering Outcomes at the Point of Care

Calendar

Meet



Patients

Dec 11, 2024

The point-of-care provider engagement platform built for performance

What we do

Vim connects the tools and data care teams need, right inside the EHR, so they can focus on patients, not portals.

Why it matters

Messages

We're not an EHR, Analytics vendor, or data repository. We're a smarter layer that works across them. Vim helps providers **close gaps, reduce friction,** and **drive better outcomes.**

The screenshot displays the 'User Center' interface for John Smith. It features a sidebar with navigation icons and a main content area with a filter dropdown set to 'All apps'. The main area contains several application cards:

- DocuMed AI** (By MediScribe AI): A free trial application that automates clinical notes with AI, reducing admin tasks and ensuring accuracy when integrated with EHRs. Categories include AI and Scribe & transcription.
- RealTime ADT Alert** (By CareSync Solutions): A paid application that keeps care teams updated with real-time ADT notifications for proactive patient care. Categories include Health Benefits and Interoperability.
- Rx Coupons** (By RxMed): A free trial application that helps patients save on out-of-pocket costs by providing medications in one click. Categories include Medication and Interoperability.
- SwiftReferral** (By CarePath Solutions): A paid application that optimizes referrals with smart provider matching, automation, and EHR integration for faster, seamless care. Categories include Health Benefits and Interoperability.

At the bottom of the interface, there are links for 'Terms of Service', 'Privacy Policy', and 'Need help?'.

About

Founded in
2015

15M

Yearly unique patient encounters engaged via the Vim platform

Robust network across
50 states

Current

13,000+

Provider Orgs/TINs / practices

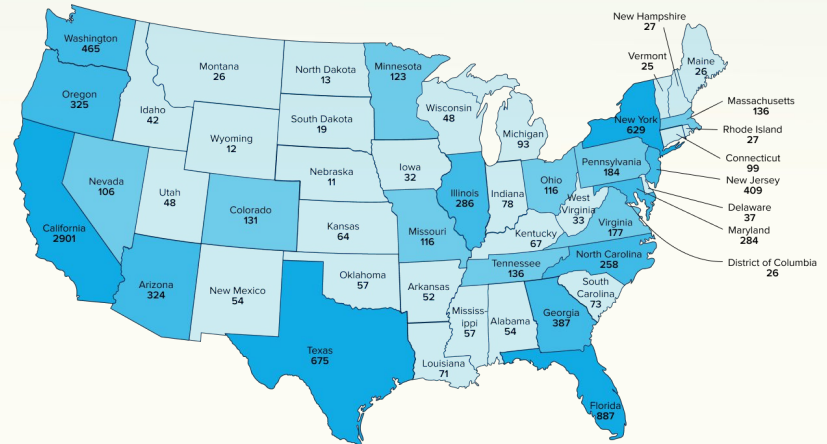
>50,000
clinical users

By EOY

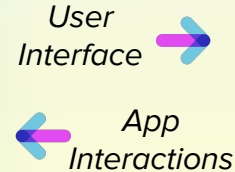
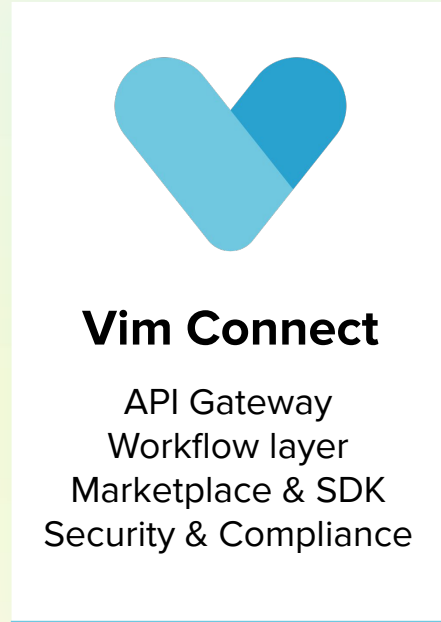
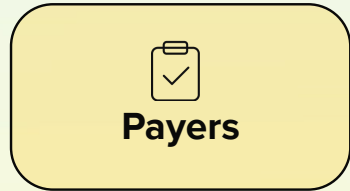
30,000

TINs / practices

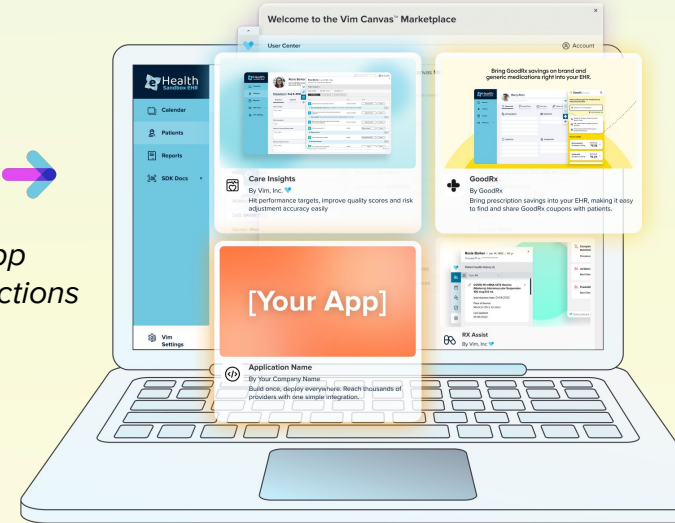
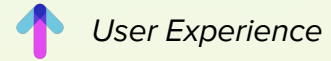
>100,000+
clinical users



How Vim Works



One-Time Login



Vim Solution Suite

Value-Based Care

The screenshot shows the Vim Core Apps interface for a patient named Rosie Barker. On the left is a navigation sidebar with icons for Health, Calendar, Patients, Claims, Financial, Reports, Quality, Apps Support, and Vim Settings. The main content area displays the patient's profile, including personal information, gender, member ID, insurer, date of birth, age, and phone number. A central panel titled 'Care Insights (7)' lists various conditions such as 'Diabetes without complication (HCC 19)', 'Fall Risk Management (FRM)', and 'Lack of Adequate Food (Z59.4)'. A blue callout box highlights the 'Vim Core Apps' section, which includes 'Care Insights', 'Clinical Data Exchange', 'Rx Assist', 'Order Assist', 'Vim Connect', and 'White Label App'. An arrow points from the 'Vim Connect' icon in the sidebar to the 'Vim Connect Marketplace' interface shown in the adjacent screenshot.

Vim Connect Marketplace

The screenshot displays the Vim Connect Marketplace interface. It features a 'Welcome' message and a 'User Center' section with an 'Account' link. Below this, there is a section titled 'Explore applications and data connections in the Vim Canvas Marketplace' with a 'Filter by' dropdown set to 'All apps'. Two application cards are visible: 'Freed' and 'ScribeMD'. The 'Freed' card shows a 'Listening' interface with a 'Subjective' field and a 'Transcribe' button. The 'ScribeMD' card shows a 'Transcript' field and a 'Transcribe' button. At the bottom, there is a 'Most popular' section featuring a card for Rosie Barker with a 'Diagnose' button and a 'Member & Eligibility Details' card showing member information and network details. A 'Need help?' link is located at the bottom right.



Vim Core Applications



Care Insights

Act on external information directly in the EHR



Clinical Data Exchange

Automatically retrieves *progress notes* - *no manual chart chasing*



Order Assist

Guide referrals to preferred specialists, facilities, and community resources



Rx Assist

Act on curated opportunities to adjust prescribed medications for optimized patient outcomes, improved pharmacy spend, and better adherence



Enabling

- Real time actionability via EHR integration
- Bi-directional data flow to present insights and capture actions
- Reduced clicks and manual processes by streamlining data from one or multiple sources
- Better and more seamless patient care plan documentation
- Incentive program capture (where/when applicable)
- Seamless log-in

Vim Connect Marketplace

The first-of-its-kind app store for healthcare where 3rd party applications are hosted for easy access by all Vim-enabled care teams - **delivering insights and actions directly within their EHR workflow**

The screenshot displays the Health Sandbox EHR interface. The top left corner features the 'Health Sandbox EHR' logo. The main header area says 'Welcome Dr. Yaniv Gal!' and includes a search bar for patients and a user profile icon for 'Dr. Yaniv Gal'. A left-hand navigation menu contains 'Calendar', 'Patients', 'Reports', 'SDK docs', and 'Vim Settings'. The main content area is divided into several sections:

- Appointments:** A table listing appointments for Dec 11, 2024 (John Doe), Jul 7, 2024 (Jake Smith), Jun 24, 2024 (Emily Brooks), May 18, 2024 (Michael Harris), and Oct 14, 2024 (Sarah Collins).
- Medical billing:** A table showing 'Claims received' (15), 'Claims in progress' (3), and 'Claims requiring action' (0).
- Usage:** A table showing 'Faxes' (100/150) and 'Statements mailed' (35).
- Messages:** A list of messages including 'Prior Authorization' (approved for John Doe), 'Quest Diagnostics' (lab results for Emily Brooks), and 'Sarah Collins' (new fax received).

The Difference Vim Enables

Benefits



EHR Agnostic

Most EHR connections + read/write for fewer clicks



Payer + Analytics Vendor Agnostic

Most payer data + health tech vendor connections. Build once, deploy everywhere at any time



Fast implementation

Implement in minutes vs. weeks



Crowd-sourced feedback

Leverage successful learnings from 1000s of users

Outcomes

4.25+

STARs across major payer contracts

+0.17

Increase in RAF score due to higher coding accuracy

90%+

Provider engagement/ high utilization

Improve Provider Satisfaction + Reduce Burnout

20%

Lift in workflow satisfaction at the point of care

100

Hours saved per user per year

Improve efficiency through automation

700+

More patients can be seen per year with time savings

2K

Hours saved per year for every 1,000 chart reviews

Vim Solution Suite

Care Insights - Actionable Patient Information



View Actionable Insights:

Risk adjustment (HCC) opportunities, quality measures (HEDIS, STAR, ACO, etc.), utilization, and more, delivered directly into care team workflows



Enable Fewer Clicks:

Automated writeback of ICD-10 and/or CPT II codes



View + Audit Actions:

Visibility into user actions to understand acceptance rates and dismissal reasons

The screenshot displays the eHealth interface for a patient named Rosie Barker. The interface is divided into several sections:

- Navigation Sidebar:** Includes options for Calendar, Patients, Claims, Financial, Reports, Quality, Apps, Support, and Vim Settings.
- Patient Profile:** Shows Rosie Barker's name, photo, and basic information: Jan 14, 1983 / 40 yr, UnitedHealthcare / Some long text goes here.
- Personal Info:** Lists details such as Gender: Female, Member ID: 478456897, Insurer: UHC, DOB: 6/10/1990, and Age: 31.
- Patient Insights (7):** A summary section showing metrics like Total RAF: 2.515 and Total SVU: 3.5. It lists categories: All Gaps (7), Care Gaps (4), and Diagnosis Gaps (3).
- Insights List:**
 - Controlling High Blood Pressure (CPB):** HEDIS measure with 'Accept' and 'Dismiss' buttons.
 - Diabetes without complication (HCC 19):** Known condition with 'Add to chart' and 'Dismiss' buttons.
 - Vascular Disease (I08):** Known condition with 'Add to chart' and 'Dismiss' buttons.
 - ICD-10:** Lists 170.0 - Atherosclerosis of aorta. Includes recording details: Recorded by Doctor Tak, Source PASIR, Notes: Patient angiogram reveals potential atherosclerosis. Please review, Last AMV Date 2/1/2022, and Last PMRR Date 8/1/2023.
 - Fall Risk Management (FRM):** HEDIS measure with 'Accept' and 'Dismiss' buttons.
- Footer:** Includes 'Terms of Service | Privacy Policy' and a 'Need help?' link.

Connected with most national payers and provider enablers

Clinical Data Exchange - Securely + seamlessly exchange clinical data



View Pending Requests: Users can view pending data requests with associated requestor and patient information



View All Historical Requests: Keep track of all requests that have been received over time with the documented status



Automate Extraction Triggers: Certain events in the EHR (like a new encounter) can automatically trigger a chart extraction request to the user

The screenshot shows the eHealth interface for user Rosie Barker. A 'Clinical Data Exchange' modal window is open, displaying a table of chart requests. The table has the following columns: Patient name, Patient DOB, Data requester, Chart request range, Extracted on behalf of, Rejected by, and Status. The status column includes icons for 'Shared' (green checkmark) and 'Rejected' (yellow X).

Patient name	Patient DOB	Data requester	Chart request range	Extracted on behalf of	Rejected by	Status
Wolfestien, Huberts...	04/04/1966	Florida Blue	01/01/2021 to 12/31/2023	Santis, Tom	-	Shared
Glasgow, Bill	06/12/1990	Florida Blue	01/01/2021 to 12/31/2023	Mancini, Roberta	-	Shared
Jones, Tom	11/01/1977	Florida Blue	01/01/2021 to 12/31/2023	-	Jones, Tom	Rejected
Thomas, Oren	09/10/2007	Florida Blue	01/01/2021 to 12/31/2023	-	-	Shared
Glasgow, Bill	03/27/1984	Florida Blue	01/01/2021 to 12/31/2023	Wong, Lee	Glasgow, Bill	Rejected
Cornuot, Jean	02/02/2002	Florida Blue	01/01/2021 to 12/31/2023	Omanga, Patric	Cornuot, Jean	Rejected
Poke, Tom	09/09/1975	Florida Blue	01/01/2021 to 12/31/2023	-	-	-
Grey, Bob	10/14/1977	Florida Blue	01/01/2021 to 12/31/2023	Tobergregfield, ...	-	-

Order Assist - Referral Recommendations

Vim Order Assist enhances referrals flows by presenting high-value specialists and facilities for higher quality and lower costs with greater transparency

Vim Order Assist offers:

- High value specialist list delivered in EHR workflow at the time of referral
- Simplified process to identify and select high-value specialists

Where Order Assist is most utilized

- Where incentives exist to improve referral patterns
- Instances where there is an administrative benefit in using an in EHR tool
- Aligning with a Value Based partner

The screenshot displays the Vim Order Assist interface within an EHR system. On the left is a navigation sidebar for 'eHealth' with options: Calendar, Patients, Claims, Financial, Reports, Quality, Apps, Support, and Vim Settings. The main content area shows the profile for Rosie Barker, including personal and contact information. A 'Referrals/Orders' tab is active, showing a search for 'In-network preferred providers (1)'. The search results list three providers: Metehan Kaya, MD (Cardiologist, \$260 estimated out of pocket cost), Sophie McCarthy Armstrong, MD (Cardiologist), and Rodney Sharp, MD (Cardiologist). Each provider entry includes their address, phone number, and a 'Select' button. A search filter shows 'Distance: 50 mi' and 'Language: Eng'.

Rx Assist - Medication Assistance

Vim Rx Assist empowers clinicians to make optimal medication recommendations to patients at the point of care, based on available prescription data

Vim Rx Assist offers:

- Delivery of Rx adjustment opportunities at the point of care
- Visibility into prescribing behavior and cost impact
- Ability to save the patient money and better manage dollars at risk
- Reduction of provider admin burden caused by managing out-of-workflow Rx recommendations
- Potential to empower provider clinical decision-making with patient-specific data

The screenshot displays the eHealth patient portal for Rosie Barker. The interface includes a navigation sidebar with options like Calendar, Patients, Claims, Reports, and Support. The main content area shows patient information and tabs for Referrals/Orders, Encounters, Problems List, and Meds. A 'Rx Assist (3)' overlay is visible, listing three medication recommendations:

- Switch medication: Ozempic** (Alternative: Metformin 1000mg, Cost impact: \$788)
- Discontinue: Spriva Respiant** (Pharmacist notes: Patient no longer needs, Cost impact: \$99)
- Switch medication: Budesonide And Formoterol Fumarate Dihydrate**

Vim Connect Developer Platform

Seamless, low-code platform for developers to quickly create + test valuable workflow solutions into the point of care; technical teams can leverage LLMs to accelerate developing custom code

Console User Name

Applications / Voice Med MemoLog

App manifest Version: 1.0 **Test** Save as new Save

1. Basic information 2. Vim Connect Features 3. EHR workflow resources 4. Submit for review

Tell clinic users about your app and the potential value to them.

Name: Your application name will be visible for end users in the Vim Hub panel. Choose a unique, meaningful and descriptive effective app name. [Learn more](#)

Voice Med MemoLog 17/33

Icon
The icon of your app that displays on the Vim Hub and on the App Store. The icon should represent your app use case. [Learn more](#)

Upload a square SVG with transparent background.

This is how your app icon will look like

When selected: [App icon with 'v' logo]

When available: [App icon with 'Your application name' and 'Your application goes here']

Description: The text that will describe your app's purpose on the App Store. The ideal description is a concise, informative paragraph illustrating your app's main value, use case, and primary features. [Learn more](#)

The VoiceMed MemoLog is your all-in-one solution for managing and optimizing your patients' medication regimen. This intuitive app is designed to empower providers to increase their clinical decision-making and patients' health by simplifying the complexities of medication management.

285/4715

Base URL: This is your application iframe url we will display once your app is available. [Learn more](#)

https://voicemedmemo.com/app

Support contact info: This is the email where end user support requests will be sent. [Learn more](#)

Console User Name

Applications / Voice Med MemoLog

Introducing Vim Sandbox EHR:
Your magic ultimate playground for app development!
Easiness in your app development journey with confidence and quality using our Innovative Sandbox environment.
Tailored for developers like you, our Sandbox offers a risk-free and dynamic space to test, experiment, and perfect your app before unleashing it to the world.

[Access Vim Sandbox EHR](#)

Key Features:

- Zero-Risk Experimentation:** Experiment your developed workflow to test your features. Break with code and app storage breaks and start your experiment from scratch.
- Realistic EHR Experience Simulation:** Experience a variety of real-world scenarios within your app set for available in- app, and practice, test your app and user experience.
- Leverage the Virtualize Studio:** Access EHR workflow capture tools with the option to edit the captured, and test your app code.

Getting Started:

1. **Access Vim Sandbox EHR:** Click on 'Access Vim Sandbox EHR' to complete your dashboard setup for experimentation and innovation.
2. **Set up your app settings:** Easily choose which app-embed to link.
3. **Experiment and Iterate:** Set up an event-based URL, to test your app on simulated data environment.

Console User Name

Applications / Voice Med MemoLog

App manifest Version: 1.0 **Test** Save as new Save

1. Basic information 2. Vim Connect Features 3. EHR workflow resources 4. Submit for review

Set your application layout and engagement scopes features in the Vim Hub and EHR.

Size
We recommend choosing a size that is relevant to your use case, taking into consideration that your app will show in the Vim Hub on top of the EHR, and may be a portion of the EHR screen. Pick a layout design that aligns with your experience, and branding description to describe. [Learn more](#)

Engagement features
You can customize EHR Hub appearance and engagement features for your application.

- Check:** Set up a custom EHR page.
- Large:** Show with full coverage.
- Small:** Show with 1/3 coverage.

Custom notification icon:
Specify the icon to be displayed when the notification banner is shown on the EHR screen.

Push notifications:
Specify the icon to be displayed when the notification banner is shown on the EHR screen.

Vim Connect Marketplace

App store where 3rd party developer solutions are hosted for care teams to discover + use

Personalized app marketplace, enabling users to discover, activate, and launch contextually relevant applications - delivering insights and actions directly within their EHR workflow

The screenshot displays the Health Sandbox EHR interface with a user profile for Dr. Yaniv Gal. The main navigation sidebar includes Calendar, Patients, Reports, SDK docs, and Vim Settings. The central content area shows a 'Welcome Dr. Yaniv Gal!' message, an 'Appointments' list with entries for John Doe, Jake Smith, Emily Brooks, Michael Harris, and Sarah Collins, and a 'Messages' section with alerts for Prior Authorization and Quest Diagnostics. A 'User Center' overlay is active, titled 'Explore applications and data connections in the Vim Canvas Marketplace'. It features a search bar, a filter dropdown set to 'All apps', and several app cards. The 'Member & Eligibility Details' card for 'Roche Barker' includes fields for Name, Date of Birth, Member ID, Plan, Coverage, and Network details. The 'Eligibility' card by Vim, Inc. offers a 'Request to add' button. The 'Diagnosis Gaps' card also includes a 'Request to add' button. At the bottom, there are sections for 'Added data connections' and 'Available data connections', both listing 'Florida Blue', 'United health care', and 'Cigna'. The interface includes a search bar for patients, a user profile dropdown, and a 'Need help?' link.

Vim Functionality

Rosie Barker / Jan 14, 1983 / 40

InsurerLOGO / Insurer plan name text

Care Insights (4)

Patient Profile | Total RAF: 2.515 | Total SVU: 3.5

Total RAF: 2.515 | Total RAF: 2.515

Category: All

Flu Vaccination (FLU)

Diabetes without complication (HCC 19)

Gap automatically accepted based on patient's documented conditions (ICD-10 codes: E13.9)

Specified heart arrhythmias (HCC 96)

Gap accepted. Please validate the accuracy of the added diagnosis to the note.

Lack of Adequate Food (Z59.4)

Personal info

Gender: Female

Member ID: 478456897

Insurer: UHC

DOB: 6/10/1990

Age: 34

Contact Info

State: Florida

City: Fort Myers

Address: 10501 F...

Zip code: 33965

Phone number: (2...

*ICD Search codes Notes + Add

ICD

Notes

E13.9 Other specified diabetes mellitus without complications

I48.0 Paroxysmal atrial fibrillation

1 Smart Expansion: Vim understands the user workflow, allowing relevant patient insights to show at the relevant time.

2 Smart Launch: Vim only appears when relevant data is found—no unnecessary pop-ups.

3 Helpful Tooltips: Vim provides 3rd party information when relevant, like NCQA descriptions for quality measures.

4 Auto Resolution: Vim automatically resolves gaps when associated ICD-10 codes already exist within the chart.

5 Automated Write-Back: Vim writes code directly into the EHR, removing manual data entry burden.